



Privacy Policy

The purpose of this Privacy Policy is to let you know what kind of information we (Total Tickets Ltd and Associated Companies) may gather about you, how we may use and process the information, whether we disclose it to anyone, and the choices you have regarding our use of the information. Please read this Privacy Policy carefully. If you are not in agreement with this Privacy Policy or have any doubts please do not register or use this Website. Terms used in this Privacy Policy have the same meaning as they do in the Terms and Conditions, if not defined differently.

Personal Data

As a user of the Website you will be asked to provide us with personal data or personal information, such as your name, address, email address, telephone number. Total Tickets Ltd DO NOT store payment details on our servers, we use payment gateway providers to enhance your security. During the registration process, the purchase process or when interacting with our Customer Service Total Tickets Ltd will use the data you provide to process your order. All information provided by you will be treated securely and strictly in accordance with the applicable data protection regulations. We may validate your name, date of birth, address and other personal information supplied by you during the registration process. Your concerns will be considered in accordance with statutory provisions. By registering and opening your Account you accept the conditions of this Privacy Policy and you consent to such checks being made. To manage the administration of the services we provide and for processing your orders – to facilitate adding you to an event, to process payments, to pay out monies properly, to protect you and us (including subsidiaries and/or affiliated companies) from fraud, to provide customer support – as well as for other purposes referred to in this Privacy Policy and the Total Tickets Ltd Terms and Conditions, your personal data, all above name, address, email address, telephone number, and payment details as well as other information or proof of identity, all above copies of your official identification documents, possibly required at a later date, will be collected, transferred, used, stored (with the exception of payment details) and processed by us. Any further transmission of this data will not take place, with exception of certain cases, where the transmission of the identity documents to companies, which are assigned to either validate your customer data is necessary.

Cookies

A cookie is a very small text document, which often includes an anonymous unique identifier. When you visit a website, that site's computer asks your computer for permission to store this file in a part of your hard drive specifically designated for cookies. Each website can send its own cookie to your browser if your browser's preferences allow it, but (to protect your privacy) your browser only permits a website to access the cookies it has already sent to

you, not the cookies sent to you by other sites. To enable the working of certain functions during your visit to our website, we make use of cookies on various pages. Cookies are small text files that are stored on your device. We make use of certain cookies that are deleted after your browsing session (session cookies). Other cookies remain on your device and allow our business partners and us to read information we have written into the file. The second type of cookies are read by us on your next visit to our website (persistent cookies). You may configure your browser so that you are informed about the use of cookies every time a website tries to write one to your device. Furthermore, you may decide to accept or decline every single cookie or to make certain exceptions. In case you choose not to accept some or all cookies from our website, you may experience impaired functionality on our website for features that require cookies.

How do we use your information?

Broadly speaking, we use personal information for purposes of administering our business activities, providing customer service and making available other items and services to our customers and prospective customers. Total Tickets Ltd will not obtain personally-identifying information about you when you visit our site, unless you choose to provide such information to us, nor will such information be sold or otherwise transferred to unaffiliated third parties without the approval of the user at the time of collection. We may disclose information when legally compelled to do so, in other words, when we, in good faith, believe that the law requires it or for the protection of our legal rights.

E-mail Policy

We are committed to keeping your e-mail address confidential. We do not sell, rent, or lease our subscription lists to third parties, and we will not provide your personal information to any third party individual, government agency, or company at any time unless strictly compelled to do so by law. We will use your e-mail address solely to provide timely information about Total Tickets Ltd. We will maintain the information you send via e-mail in accordance with applicable law.

Intellectual Property Rights

All copyrights, trademarks, patents and other intellectual property rights in and on our website and all content and software located on the site shall remain the sole property of Total Tickets Ltd or its licensors. The use of our trademarks, content and intellectual property is forbidden without the express written consent from Total Tickets Ltd. You must not: • Republish material from our website without prior written consent. • Sell or rent material from our website. • Reproduce, duplicate, create derivative, copy or otherwise exploit material on our website for any purpose. • Redistribute any content from our website, including onto another website.

Use of Testimonials

Use of Testimonials In accordance to with the FTC guidelines concerning the use of endorsements and testimonials in advertising, please be aware of the following: Testimonials that appear on this site are actually received via text, audio or video submission. They are individual experiences, reflecting real life experiences of those who have used our products and/or services in some way. They are individual results and results do vary. We do not claim that they are typical results. The testimonials are not necessarily representative of all of those who will use our products and/or services. The testimonials displayed in any form on this site (text, audio, video or other) are reproduced verbatim, except for correction of grammatical or typing errors. Some may have been shortened. In other words, not the whole message received by the testimonial writer is displayed when it seems too lengthy or not the whole statement seems relevant for the general public. Total Tickets Ltd is not responsible for any of the opinions or comments posted on <http://totaltickets.org> .Total Tickets Ltd is not a forum for testimonials, however provides testimonials as a means for customers to share their experiences with one another. To protect against abuse, all testimonials appear after they have been reviewed by management of Total Tickets Ltd. Total Tickets Ltd do not share the opinions, views or commentary of any testimonials on any of our sites – the opinions are strictly the views of the testimonial source.

Facebook Plugins

This Website uses social plugins (“Plugins”) provided by the social network facebook.com, operated by Facebook Inc., 1601 S. California Avenue, Palo Alto, CA 94304, USA (“Facebook”). The plugins are identifiable by a Facebook logo (white letter “f” on blue background or a “thumbs up” icon) or the notice “Facebook Social Plugin”. For a full list of all social Plugins please see <http://developers.facebook.com/plugins>. When you visit a page on our Website that contains a social plugin, your browser establishes a direct connection to Facebook servers. Thus, Facebook receives the information about you having accessed with your IP-address the respective page of our Website. If you interact with the plugins, for example by clicking “Like” while you are logged into Facebook, you may link the contents of our Website to your Facebook account. Facebook can ascribe your visit to our Website to your Facebook account. Please note that we as the operator of the Website have no information on the scope of data collection and procession by Facebook. For further information please visit Facebook’s privacy policy: <http://www.facebook.com/policy.php>. If you are a Facebook member and do not want Facebook to connect the data concerning your visit to our Website with your member data already stored by Facebook, please log off Facebook before visiting our Website.

Twitter

This Website offers services from Twitter. Twitter is operated by Twitter Inc., 795 Folsom St., Suite 600, San Francisco, CA 94107, USA. By using Twitter and the retweet function the websites you’ve visited will be associated with your twitter account and published to other users. By doing so data will be transmitted to Twitter. Please note that we as the operator of the Website have no information on the scope of data collection and procession by Twitter.

For further information please visit <http://twitter.com/privacy>. You may amend your Twitter privacy policy options within your account details on <http://twitter.com/account/settings>.

How we protect your information

Email is not recognized as a secure medium of communication. For this reason, we request that you do not send private information to us by email. However, doing so is allowed, but at your own risk. Some of the information you may enter on our website may be transmitted securely via a secure medium known as Secure Sockets Layer, or SSL. Credit Card information and other sensitive information is never transmitted via email. Total Tickets Ltd may use software programs to create summary statistics, which are used for such purposes as assessing the number of visitors to the different sections of our site, what information is of most and least interest, determining technical design specifications, and identifying system performance or problem areas. For site security purposes and to ensure that this service remains available to all users, Total Tickets Ltd uses software programs to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage.

Policy Changes

We reserve the right to amend this privacy policy at any time with or without notice. However, please be assured that if the privacy policy changes in the future, we will not use the personal information you have submitted to us under this privacy policy in a manner that is materially inconsistent with this privacy policy, without your prior consent. We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained.